WEB COMMUNITY MANAGER (WCM) ENVIRONMENTS

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| Site | URL | Description |
| QA Production Site | [https://qaproduction.schoolwires.net](https://qaproduction.schoolwires.net/) | This site reflects the current release of WCM.  |
| USQA Alpha | <https://usqaalpha.schoolwires.net/> | This is a staging site (alpha) used to test a release prior to pushing the release to production. Both USQA Alpha and ALPHA AWS are used for release testing. |
| AWS Alpha | <https://alphaaws.schoolwires.net/> | This is a second staging site (alpha) used to test a release prior to pushing the release to production. Both USQA Alpha and ALPHA AWS are used for release testing. |
| QA1 | [https://qa1.schoolwiresdev.net](https://qa1.schoolwiresdev.net/) | Individual QA Staff Testing Site |
| QA2 | <https://qa2.schoolwiresdev.net> | Individual QA Staff Testing Site |
| QA3 | <https://qa3.schoolwiresdev.net> | Individual QA Staff Testing Site |
| QA4 | <https://qa4.schoolwiresdev.net> | Individual QA Staff Testing Site (Mike) |
| QA5 | <https://qa5.schoolwiresdev.net> | Individual QA Staff Testing Site (Amy) |
| QA6 | <https://qa6.schoolwiresdev.net> | Individual QA Staff Testing Site |
| \*Backward Compatible Site | [https://backcompatalpha235.schoolwires.net](https://backcompatalpha235.schoolwires.net/) | Release 2.35 |
| \*Backward Compatible Site | [https://backcompatalpha234.schoolwires.net](https://backcompatalpha234.schoolwires.net/) | Release 2.34 |
| \*Backward Compatible Site | [https://backcompatalpha233.schoolwires.net](https://backcompatalpha233.schoolwires.net/) | Release 2.33 |
| \*Backward Compatible Site | <https://backcompatalpha220.schoolwires.net> | Release 2.20 |

\*There are backward compatible sites for versions 2.35 all the way back to version 2.20. To access the site simply replace the number after alpha in the URL. For example, to navigate to the 2.25 release site, enter <https://backcompatalpha225.schoolwires.net>.

User ID/Password

swcsops/W@ddl3Rd!

WCM HELP

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| Blackboard Help | <https://help.blackboard.com/Web_Community_Manager> | This is a resource for video tutorials and documentation. |

CONNECT ENVIRONMENTS

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| Site | URL | Description |
| Tracker-DEV | <https://trackerdev.blackboardconnect.com/Login.aspx>(VPN) | This is the Administrative site to set up institutions and create users for the Dev Server. |
| UI-DEV | <https://dev.blackboardconnect.com/Login> | This is the User Interface for Connect on the Dev server. Here you send messages. |
| Tracker-QA | <https://trackerqa.blackboardconnect.com/Login.aspx> | This is the Administrative site to set up institutions and create users for the QA Server. |
| UI-QA | <https://qa.blackboardconnect.com/Login> | This is the User Interface for Connect on the QA server. Here you send messages. |
| Tracker-STAGING | <https://trackerstg.blackboardconnect.com/Login.aspx> | This is the Administrative site to set up institutions and create users for the Staging Server Server. |
| UI-Staging | <https://stg.blackboardconnect.com/Login> | This is the User Interface for Connect on the Staging server. Here you send messages. |
| Tracker-Production | <https://tracker.blackboardconnect.com/Login.aspx> | This is the Administrative site to set up institutions and create users for the Production Server. |
| UI-Production | <https://tracker.blackboardconnect.com/Login.aspx> | This is the User Interface for Connect on the Production server. Here you send messages. |

User ID/Password

Tracker-All locations

test\_user10/Changeme1

CONNECT HELP

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| Confluence KT Information | <https://confluence.bbpd.io/pages/viewpage.action?spaceKey=CEPD&title=Connect+KT+Recordings> | Here you will find original Connect KT sessions. |
| Blackboard Help | <https://help.blackboard.com/Connect> | This is a resource for video tutorials and documentation. |